Regulation made under Section 45 of the Post Office Ordinance

All types of Money Orders issued with effect from 01/01/2016 to 31/12/2016

01. A Money Order is valid for six months from the last day of the month of its issue. Under exceptional circumstances, the payment of a lapsed Money Order is considered up to two years from the last day of the month of its issue. A Money Order cannot be revalidated or refunded after lapsing two years from the last day of the month its issue. The value of such Money Order is credited to Government Revenue.

02. However, under the following exceptional circumstance, the value of a Money Order not claimed within two years could be considered for refund from Government Revenue subject to the recovery of relevant charges.

(a) Money Order being produced in a court of law.

(b) The Money Order being retained in a Rent Control Board on legal grounds.

(c) Payee of the Money Order being out of the country. (The passport should be produced.)

(d) Payee being in a very bad state of health for a long period. (Should be supported by a Medical Certificate from a Government Medical Officer.)

03. If the Money Orders, due to the reasons of 2(a) and (b) above, cannot be produced within three months from the date of issuance of this gazette notification, details of such Money Orders with the related case numbers etc., should be informed to the Controller of Money Order services in writing. If it is unable to produce Money Orders, it shall also be informed in writing.

04. But the Money Orders retaining as productions of a Court of Law or Rent Control Board and the Money Orders subjected to disciplinary inquires held at the Department and Ministerial levels are not covered by this.

05. It has therefore been decided to consider refunds up to three months from the date of publishing this notification only in respect of Money Orders issued between the periods of 01/01/2016 up to 31/12/2016. This applies only to Ordinary Money Orders, Electronic Money Orders and Fax Money Orders as well as Value Payable Money Orders. If the values of Money Orders under Paragraph 02 above have been credited to the Government Revenue, action will be taken to pay such values of Money Orders to the relevant parties treating it as a refund from the revenue in accordance with Financial Regulations.
06. Hence, Provincial Councils, Local Government Authorities, Rent Control Boards, State Corporations & Statutory Boards, Government Institutions, Banks, Private Institutions and the Public are notified to forward their written requests for consideration of refunds mentioned in Paragraph 02 above along with the relevant Money Orders to the under-mentioned address by Registered Post to reach the Controller (Money Order Services) within three months from the date of publishing this Gazette notification.

Controller (Money Order Services)
Money Order Services Section
Deputy Post Master General (Central Province) Office
Postal Complex Building
Department of Posts
Kandy.

07. Further, it is also notified that no claims for refunds after the lapse of three months will be entertained in respect of lapsed Money Orders which are not fallen under our categories mentioned in Paragraph 02 above and issued between the periods 01/01/2016 to 31/12/2016 no refunds shall be made on them under any circumstances.

08. No refund shall be made on the Money Orders issued prior to 01/01/2016 under any circumstances.

Sgd/ M.H. Abdul Haleem,
Hon. Minister of Postal Services and Muslim Religious Affairs

M. H. A. Haleem - M.P.
Minister of Postal Services & Muslim Religion Affairs,
Ministry of Postal Services & Muslim Religion Affairs